

# Phone Directory and Information

This guide should assist you in getting answers to your questions and action on requests for city services. Keep it by your telephone for year-round use or visit phoenix.gov for detailed city information.

## EMERGENCY NUMBERS (24-hour service)

Police, Fire, Medical Emergency.....	9-1-1
Crime Stop (Police).....	262-6151
Gas Leaks - Southwest Gas.....	271-4277
Police (Crime Stop).....	262-6151
Police (General Information).....	262-7626
Poison Control.....	253-3334
or.....	1-800-222-1222
Power Outages	
APS.....	371-7171
SRP.....	236-8811
Sewers (Sanitary) Clogged	
Weekdays 6 a.m. - 4:30 p.m.....	262-6691
Nights, weekends, holidays.....	261-8000
Traffic Signals, Malfunctioning.....	262-6021
Water Leaks, Broken Hydrants &	
Water Mains Emergency.....	261-8000



**City of Phoenix**

Phoenix City Council	
Mayor Kate Gallego.....	602-262-7111
mayor.gallego@phoenix.gov	
Ann O'Brien, District 1.....	602-262-7444
council.district.1@phoenix.gov	
Jim Waring, District 2.....	602-262-7445
council.district.2@phoenix.gov	
Debra Stark, District 3.....	602-262-7441
council.district.3@phoenix.gov	
Laura Pastor, District 4.....	602-262-7447
council.district.4@phoenix.gov	
Betty Guardado, District 5.....	602-262-7446
council.district.5@phoenix.gov	
Sal DiCiccio, District 6.....	602-262-7491
council.district.6@phoenix.gov	
Yassamin Ansari, District 7.....	602-262-7492
council.district.7@phoenix.gov	
Carlos Garcia, District 8.....	602-262-7493
council.district.8@phoenix.gov	
Garbage/Trash Service.....	602-262-6251
Landfill/Disposal Information.....	602-262-6251
Recycling.....	602-262-6251
Water/Wastewater.....	602-262-6251

Published by the City of Phoenix  
Communications Office  
200 W. Washington St.  
Phoenix, AZ 85003  
602-262-7176  
phoenix.gov

For alternate format/reasonable accommodations, call 602-262-7176 or 7-1-1 Friendly. Find us online at www.phoenix.gov

*All numbers are in 602 area code unless indicated*

<b>Abandoned Vehicles</b>	
Streets, Alleys.....	262-6151
<b>ADA Concerns.....</b>	262-7486
<b>Airport (Sky Harbor International)</b>	
24-hour Switchboard.....	273-3300
Noise Information.....	844-244-7430
Paging.....	273-3456
Parking.....	273-4545
<b>Alley</b>	
Repair or Grading, Hazards,	
Permit for Dust Proofing.....	262-6441
Trash in Alley.....	262-6251

<b>Animals</b>	
Barking Dogs.....	262-6466
Dead Animal.....	262-6791
Dog Licenses	
(Maricopa County).....	506-7387
Horses-Lot Too Small.....	534-4444
Rabies (Maricopa County).....	506-7387

<b>Annexations.....</b>	256-3245
-------------------------	----------

<b>Arson</b>	
Report Arson-caused	
Fires.....	26-ARSON, 262-6774

<b>Arts &amp; Culture.....</b>	262-4637
--------------------------------	----------

<b>Blight/Property Maintenance</b>	
Violations.....	534-4444

<b>Blue Stake (811).....</b>	8-1-1 or
(call before you dig).....	263-1100

<b>Budget &amp; Research.....</b>	262-4800
-----------------------------------	----------

<b>Building Inspection &amp; Permits</b>	
(See Construction Permits)	

<b>Buildings, Open/Vacant.....</b>	534-4444
------------------------------------	----------

<b>Building Safety</b>	
Non Permitted Construction.....	262-7884
Permit Records.....	262-7800

<b>Bus &amp; Alternative Transit Services</b>	
Phoenix Dial-A-Ride.....	253-4000
Ride Share (carpool/vanpool).....	262-7433
Reduced Fare Certification	
(youth 6-18, seniors 65 and	
older, and persons with	
disabilities).....	253-5000
Route & Schedule	
Information.....	253-5000
Taxi Programs (for seniors &	
people with disabilities).....	801-1160

<b>Cable TV</b>	
If problems aren't resolved	
by cable companies.....	495-0102

<b>C.A.R.E.S. (PHX).....</b>	262-6251
------------------------------	----------

<b>City Clerk.....</b>	262-6811
------------------------	----------

<b>City Council.....</b>	262-7029
Mayor Kate Gallego.....	262-7111
District 1 Ann O'Brien.....	262-7444
District 2 Jim Waring.....	262-7445
District 3 Debra Stark.....	262-7441
District 4 Laura Pastor.....	262-7447
District 5 Betty Guardado.....	262-7446
District 6 Sal DiCiccio.....	262-7491
District 7 Yassamin Ansari.....	262-7492
District 8 Carlos Garcia.....	262-7493

<b>City Court (See Municipal Court)</b>	
-----------------------------------------	--

<b>City Manager.....</b>	262-6941
--------------------------	----------

<b>City Prosecutor.....</b>	262-6461
-----------------------------	----------

<b>College Depot.....</b>	261-8847
---------------------------	----------

<b>Community &amp; Economic</b>	
Development.....	262-5040

<b>Conservation (water).....</b>	261-8367
----------------------------------	----------

<b>Construction Noise</b>	
General Information.....	262-7811
After Hours.....	320-1071

<b>Construction Permits</b>	
Commercial Property.....	262-7811
On Private Property.....	262-7884
On Right of Way.....	262-6551

<b>County</b> (See Maricopa County)	Fire Administration.....262-6297	<b>Volunteer Income Tax Assistance (VITA) Program</b> .....262-4520
<b>Damage Claim Against the City</b> .....262-5054	Fire Prevention.....262-6771	<b>Libraries</b>
<b>Dial-A-Ride</b> .....253-4000	Fire Department Ambulance Billing Information.....261-8414	Burton Barr Central Library - 1221 N. Central Ave.....262-4636
Eligibility process.....716-2100	<b>Flood Information</b>	Acacia - 750 E. Townley Ave.....262-4636
<b>Disabled Services</b> (Special Populations)	Flood Plain Management (zones).....262-4960	Agave - 23550 N. 36th Ave.....262-4636
Dial.....7-1-1 Friendly	<b>Garbage</b> .....262-6251	Century - 1750 E. Highland Ave.....262-4636
<b>Discrimination Complaints</b> .....262-7486	Barrel Repair	Cesar Chavez - 3635 W. Baseline Rd.....262-4636
<b>Domestic Violence</b> .....534-2120	Green Barrel/Alley Collection	Cholla - 10050 Metro Pkwy. East.....262-4636
<b>Drainage</b>	Household Hazardous Waste	Desert Broom - 29710 N. Cave Creek Rd.....262-4636
Clogged Street Drain.....262-6441	Illegal Dumping	Desert Sage - 7602 W. Encanto Blvd.....262-4636
Drainage Plan Review	Recycling (blue barrel/drop off)	Harmon - 1325 S. Fifth Ave.....262-4636
Project Engineering.....262-6551	Trash Services	Ironwood - 4333 E. Chandler Blvd.....262-4636
Flood Plain Management.....262-4960	Transfer Stations	Juniper - 1825 W. Union Hills Dr.....262-4636
<b>Dust</b>	<b>Graffiti on Public Art</b> .....262-4637	Mesquite - 4525 E. Paradise Village Pkwy. North.....262-4636
Complaints - (Maricopa County Air Quality Department).....372-2703	<b>Graffiti Reward Hot Line</b> .....262-7327	Ocotillo - 102 W. Southern Ave.....262-4636
Permits - (Maricopa County Air Quality Department).....506-6010	<b>Graffiti Busters</b> .....534-4444	Palo Verde - 4402 N. 51st Ave.....262-4636
Vehicles on Private	<b>Graffiti in Parks</b> .....262-6862	Saguaro - 2808 N. 46th St.....262-4636
Unpaved Lots.....534-4444	<b>Head Start</b> .....262-4040	South Mountain - 7050 S. 24th St.....262-4636
Illegal Alley Traffic.....262-6151	<b>Historic Preservation</b> .....261-8699	Yucca - 5648 N. 15th Ave.....262-4636
<b>Elections – City of Phoenix</b> .....262-6837	<b>Household Hazardous Waste</b>	Renew Materials.....534-6666
Maricopa County.....506-1511	General Information.....262-6251	<b>Licenses &amp; Permits</b>
<b>Employment</b>	<b>Housing</b>	Liquor Permits
City Human Resources Department	Assistance for Low-Income	Bingo Licenses.....262-4638
General Information.....495-5700	Residents.....262-6794	For Private Citizens at Park Facilities.....262-6861
Discrimination.....262-7486	Discrimination.....262-7486	Privilege (Sales) Tax Licenses...262-6785 (including annual license fee information)
AZ at Work	Housing Program Assistance...534-1974	Regulatory Licenses:
One-Stop Career Centers.....262-6776	Public Housing.....262-6794	Auctions, Massage, Second Hand.....262-4638
<b>Environmental Programs</b>	<b>Human Services</b>	Sidewalk Vending (downtown).....262-4638
<b>Office</b> .....256-5669	C.A.R.E.S. (PHX).....262-6251	Street & Mobile Vendors.....262-4638
<b>Equal Opportunity</b> .....262-7716	Community Services Program...262-4520	<b>Lot Splits</b> .....261-8235
Business Certification.....262-6790	Family Services Centers:	<b>Maricopa County Government Information</b> .....506-3011
Discrimination Complaints (employment, fair housing, public accommodations).....262-7486	4732 S. Central Ave.....534-4732	<b>Mayor</b> .....262-7111
S/DBE Certification.....262-6790	914 W. Hatcher Road.....495-5229	
S/DBE Contract Compliance.....495-0887	3454 N. 51st Ave.....262-6510	
<b>Family Advocacy Center</b> .....534-2120	Senior Nutrition Meal Program...262-4520	
Child Abuse.....534-2120	Senior Service Intake Line.....262-6631	
Domestic Violence.....534-2120	Emergency Utility & Rental Assistance.....534-AIDE(2433)	
Sexual Assault.....534-2120	<b>Illegal Dumping</b> .....262-6251	
<b>Fences</b>	<b>Illegal Dumping (Washes)</b> .....262-6441	
In Disrepair or Over-height.....534-4444	<b>Information</b>	
Permits.....262-7811	City Switchboard.....262-3111	
<b>Film Office</b> .....262-4850	<b>Internet</b> .....phoenix.gov	
<b>Fires</b>	<b>Keep Phoenix Beautiful</b> .....262-4820	
To Report Fires.....9-1-1	<b>Landlord &amp; Tenant Program</b> ...262-7210	

**Mayor's Commission on  
Disability Issues**.....262-7716

**Municipal Court**

General Court/Case  
Information.....262-6421  
Jury Information.....534-9931  
Orders of Protection/Injunctions  
Against Harassment/Vicious  
Animals.....262-7120

**Neighborhood Services Department**

General Information.....534-4444  
Community Development.....534-4444  
Housing Rehabilitation.....534-4444  
Neighborhood Preservation.....534-4444  
Neighborhood Specialist  
Program.....534-4444

**Odor-Industrial & Commercial**

(Maricopa County  
Environmental Services).....372-2703

**Orpheum Theatre**.....262-7272

**Parking Tickets**.....262-6785

**Parks & Recreation**.....262-6861

Community Centers &  
Recreation.....262-6862  
(See Human Services for other centers)  
Aquatics.....534-6587  
North Mountain Parks  
(group reservations).....495-5458  
PAC After School Program.....262-7370  
Papago Park  
(group reservations).....495-5458  
South Mountain  
(group reservations).....495-5458  
Golf Courses  
(general information).....262-6861  
Aguila.....534-6823  
Cave Creek.....534-6823  
Encanto (18 hole).....534-6823  
Encanto (9 hole).....534-6823  
GCU.....623-846-4022  
Palo Verde.....534-6823  
Papago.....275-8428  
Natural Resource Division.....495-5458  
Park Rangers.....262-6861 or 495-5458  
Parks.....262-6862  
Automated phone directory...262-6861  
Phoenix Center for the Arts -  
1202 N. Third St.....254-3100  
Pueblo Grande Museum &  
Cultural Park -  
4619 E. Washington St.....495-0901  
Recreation Program  
Information.....262-6861  
Softball Programs.....262-6483  
Tennis Center -  
6330 N. 21st Ave.....249-3712

**PHX 11/know99 (city TV)**.....261-8937

**Phoenix Convention Center**...262-6225  
Box Office.....262-7272

**Phoenix Human Relations**

**Commission**.....262-7716

**Phoenix Women's**

**Commission**.....262-7716

**Planning & Development**.....262-7131

**General Plan**.....262-6882

**Police**

Auto Theft.....262-6674  
Blockwatch.....495-0597  
Centralized Booking.....262-6657  
Chief's Office.....262-7626  
Community Relations.....495-5976  
Crime-Free Multi-Housing  
Program.....495-6897  
Crime Stop.....262-6151  
Drug Activity  
(anonymous reports).....426-1231  
Explorers Program.....534-6834  
Fingerprinting (public).....534-1127  
G.R.E.A.T. Program.....495-0431  
General Information.....262-7626  
Violent Crimes (assaults, gangs,  
homicide, robbery).....262-6141  
Impounded Property.....261-8371  
Liquor Establishment  
Complaints.....438-6625  
Museum.....534-7278  
Police Precincts  
Black Mountain.....495-5002  
Cactus Park.....495-5009  
Central City.....495-5005  
Desert Horizon.....495-5006  
Estrella Mountain.....495-5003  
Maryvale.....495-5008  
Mountain View.....495-5007  
South Mountain.....495-5004  
Professional Standards Bureau  
(complaints, commendations)...262-4580  
Records Information for Public  
(accident reports, police  
reports, statistics).....534-1127  
Reporting Crime to Police  
Emergencies.....9-1-1  
Non-emergencies.....262-6151  
Reserves Program.....534-9000  
Silent Witness.....480-948-6377  
or.....1-800-343-TIPS  
Speeding & Recurring  
Traffic Issues.....534-SPEED (7733)  
Traffic Enforcement Information  
North.....495-5001  
South.....495-5855  
Traffic Safety Complaints,  
Neighborhoods.....534-7733  
Vehicle Impounds.....262-7905  
Vehicle Permits (overdimensional,  
overweight vehicles).....262-6099

**Potholes**.....262-6441

**Private Property**

Right-of-Way Widths and  
Lot Dimensions.....256-3487

**Public Transit**

Phoenix Dial-A-Ride.....253-4000  
Light Rail Information.....253-5000  
Ride Share (carpool/vanpool)...262-7433  
(See also Bus Service)

**Purchasing**.....262-7181

Prospective City Suppliers.....262-1819

**Real Estate Division**.....262-6267

**Recycling**

(blue barrel/drop off).....262-6251

**Redevelopment Programs**.....262-5040

**Renter/Landlord Counseling**...534-4444

**Retirement Services**.....534-4400

**Ridesharing**.....262-7433

**Senior Programs**

Senior Centers.....262-7379

**Sewers (Sanitary)**

Clogged Sanitary Sewers  
Weekdays,  
6 a.m. to 4:30 p.m.....262-6691  
Nights, Weekends, Holidays.....261-8000  
Sanitary Sewer Improvement  
Districts.....262-4053  
Sewer Tap Application.....262-6551  
Sewer Billing Information.....262-6251

**Sidewalks**

Information.....262-4053

**Signs**

Illegal Signs.....534-4444  
Regulation & Permits.....495-0301  
Sign Violation Hot Line.....534-4444

**Sister Cities**.....534-3751

**Snake Removal**

Phoenix Herpetological  
Society.....550-1090  
Arizona Herpetological  
Society.....480-894-1625

**Social Assistance**

Emergency Food, Clothing,  
Transportation or  
Counseling.....262-6666

**Special Assessment**

**Payments**.....262-6876

**State of Arizona  
Government**.....542-4900

**Storm Drains, Lines**

Clogged.....262-6441  
Illegal Dumping, Water.....262-6441  
Information.....256-3190

**Storm Flooding – Streets & Alleys**

(24 hours).....262-6441

**Street Lighting Installation,**

**Repairs, Maintenance**.....495-5125

**Streets**

Abandonment of Alleys.....256-3487  
Block Party Permit.....534-5369  
Flooding (24 hours).....262-6441  
General Repair or Grading.....262-6441  
Improvement District  
(local streets).....262-4053  
Request for Closure.....262-6235  
Request for Marking Streets &  
Crosswalks.....262-4659  
Street Hump Program.....262-4659  
Street Sweeping (including  
glass, accident debris).....262-6441  
Visibility Blocked at  
Intersection.....262-4659

**Symphony Hall Box Office**.....262-7272

**Taxes**

Property Taxes (County).....506-8511  
Tax & License  
Information Line.....262-6785  
Tenant (Renter) Information.....534-4444

**Traffic & Parking**.....262-4659

Traffic Court - Civil & Criminal  
Cases.....262-6421

**Traffic Signals**

Request for Installation.....262-4659  
Report of Damage or  
Malfunction (24 hours).....262-6021

**Traffic Signs**

Installation, Damage Report.....262-4659  
Downed Stop Signs.....262-6449

**Trash Services**.....262-7251

**Trees Maintained by City Only**

Trimming, Removal or.....495-3762  
Permit for Planting  
in Right of Way.....534-9898  
Trees in Street (overgrown).....262-4659

**Utilities**.....8-1-1 or  
**(Before you dig -  
formerly Blue Stake)**.....263-1100

**Vehicles**

Abandoned, Public Property  
(streets/alleys).....262-6151  
Inoperable, Private Property.....534-4444

**Village Planning**

**Committees**.....534-3753

**Volunteering**

Blight Busters.....534-4444  
Boards & Commissions.....262-7111  
Fire Cadets.....534-4488  
Head Start Program.....262-4040  
Libraries.....534-6623  
Parks/Recreation.....262-6862  
Police Reserves Program.....534-9000

Reading.....256-4388

**Voter Registration**

Maricopa County.....506-1511

**Water**

City Services Bill  
(past & current).....262-6251  
Emergency (nights,  
weekends, holidays).....261-8000  
8 a.m. - 5 p.m.  
Monday through Friday  
New Accounts, Turn-offs.....262-6251  
Pressure or Quality.....262-6251  
Stormwater Hotline.....256-3190  
Water Conservation.....261-8367  
Water in Streets/Irrigation  
Flooding.....262-6251  
Water Leaks, Broken Hydrants  
& Water Mains.....262-6251  
Water Meters & Taps.....262-6551

**Weeds/Grass Over**

**6 Inches High**.....534-4444

**Women's Commission**.....262-7716

**Youth Programs**

Library (Burton Barr).....262-6625  
Parks & Recreation  
After-School Programs.....262-7370

**Zoning**

Rezoning Applications.....262-7131  
Variances & Use Permits.....262-7131  
Violation Complaints.....534-4444

